Services & Menities

Pillow Scenting Service

Test our scent domes at reception and determine the perfect scent for your luxurious night's sleep. Pillows are scented during turn-down service. Complimentary amenity including the delivery of chocolate chip cookies.



Indoor and Outdoor Fireplaces

Ask at reception to have your fire lit. Complimentary amenity.



Virtual Reality Lounge

Explore the pyramids, tour the British Museum or ride an epic rollercoaster, all from the comfort of our Virtual Reality Lounge. Ask at reception to experience. Complimentary amenity.



Barrel Sauna

Book your one hour private sauna session at reception. Complimentary amenity.



Merrill Boutique

Looking to take a piece of Merrill home with you? Browse our gift shop on the ground floor.

Merrill Museum

Locate the Merrill Museum card in your room to access the audio tour and begin your exploration of our 1878 and Life in Colour exhibits. Complimentary amenity.



Wine Education

Enjoy a private wine course and tasting with one of our sommeliers in our state-of-the-art, Wine Spectator-awarded cellar. Learn about Prince Edward County, wine pairings, your favourite international regions and more. Ask at reception for details.



Yoga and Meditation

Enjoy Hatha, Yin, gentle, restorative hot stone yoga, Nidra and meditation with our Serendipity Yoga team.

Contact our reception team to book



Washroom Amenities

Enjoy our luxurious rose, lavender, peppermint and lemongrass amenities sourced from our Kitchen gardens at Hydrangea House in Cressy. They are dispensed from environmentally-conscious dispensers and are available for sale in our boutique. The Dyson hair dryer is located under your sink. The towel rack must be turned on to heat your towels.

Showers

Select rain shower, handheld or both using the long handle to start water flow. Adjust the temperature by turning the round control left and right.



In-Room Technology

Enjoy complimentary access to Netflix and Amazon Prime Video on your smart TV. News, sports and additional applications can be logged into through your personal accounts. Basic cable can be accessed by selecting "settings" from the home screen with the Toshiba remote, then selecting HDMI 1 and finally using the other remote to turn on cable and navigate.



Minibar

All rooms are equipped with a snack minibar. Our suites are equipped with fine wine and spirit minibars. All items consumed will be added to your bill. Sparkling water, coffee and tea are complimentary. The red capsules are decaf. To make tea, simply run the Nespresso machine without a capsule in it to get hot water.



Additional Amenities

Did you forget something? Check under your sink or ask at reception!